

Good Afternoon County Seat Veterinary Clients!

We want to take a moment to inform you of our office procedures regarding COVID-19.

As of now, our office will continue to be open. However, we would like to start implementing curbside service. We will confirm if you will have curbside service when you call for your appointment. When you arrive, please call us and let us know that you are here. We will send someone out to your car to get your pet's history and bring your pet into the clinic. We will go over the physical exam with you on the phone or in person. We will complete all treatment/vaccines/ and dispense medications and bring your pet back out to you and complete the payment process. You will receive a written explanation and verbal communication of the visit. We would like to get this implemented starting Thursday March 19. Please bear with us as we are all stepping into the unknown while trying to make sure our pets are cared for while keeping everybody safe.

All surgery and dental appointments will continue as scheduled. We will continue to be able to hospitalized patients as well as the need arises. We encourage you to keep your pets' preventative care in place during this time.

We want to reassure you that in the exam room and treatment areas we always practice universal precaution procedures – which means sterilizing, disinfecting, wiping down counters and chairs, wearing masks, gloves, and so on to limit the spread of the Coronavirus and other communicable diseases.

We reserve the right to refuse service to pet owners who are sick to protect the clinic staff.

If a client OR a family member has been experiencing symptoms such as fever, cough, sore throat, or muscle pains, we ask that you please stay home and reschedule your pet's appointment.

Our treatment areas, as well as waiting areas, will be limited to the client and the patient only. No other visitors.

If anyone in the family has traveled outside the US in the last 30 days, we ask that you do not enter the clinic.

We also ask that if you need refills, please call in advance so that we have time to get them filled. When you come to pick up your refills, please call us and we will bring them out to your vehicle. This also goes for pet food.

We highly recommend that you utilize our online pharmacy at countyseatvet.com to purchase medications and pet food. It is safe, secure, and comes straight from the source where we get orders.

If you have any questions, please contact our office at 812-385-2100. You can also email us via our website and facebook. In the future we may consider phone conferencing and telemedicine.